



January 4, 2011

Dear Valued Customer:

We are pleased to announce that Precision Dynamics Corporation (PDC) and The St. John Companies have merged to become the global leader in patient safety identification and healthcare labeling solutions.

Together, we will offer the industry's most comprehensive set of products and services including: patient identification solutions, labels for virtually every department in the provider setting, medical records supplies, x-ray filing supplies, medical imaging supplies and other healthcare consumables.

Additionally, you will now have access to almost 100 years of combined expertise in the field of patient safety identification. This includes offering you the widest range of best-in-class patient identification and healthcare labeling solutions that interface directly with your information technology and revenue cycle systems to track patient care from admission through discharge.

Perhaps most importantly is that our increased size and scope will enable us to invest more resources in research and development. As one entity, we will accelerate development of innovative systems to support your goals for reducing adverse medical events and achieving more positive patient outcomes.

We are more committed than ever to improving the quality of patient care while reducing supply costs. To do that, we will integrate our companies in a thoughtful manner that is as seamless to you as possible. Our expectation is the integration will be completed within the next 6-8 months.

Until our integration is complete, PDC and St. John will continue to operate as separate entities. You can count on us to provide you with the same high level of product quality and service that you have come to expect. To assure simplicity and continuity of service, you may continue to place orders and receive your product deliveries as you always have.

You have our commitment that during the integration process our two companies will remain squarely focused on what is most important – you. Our decisions on how to best harmonize our companies will be based on how we can best serve you.

During the integration process, we will update you on any developments that will be meaningful to you. If you have any questions or suggestions on how we can deliver more value to you as one entity, please feel free to contact us.

We are excited about bringing our companies and people together, and look forward to working with you. Attached for your reference is the press release announcing our merger.

Sincerely,

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